

# Quick Start Guide

Please follow this procedure when upgrading or renewing your G Data software.

1. Once you receive your new Registration/License Number (a 25-character alphanumeric separated in groups of five characters by hyphens/dashes), you will need to Download the New Software onto your computer. MAKE SURE YOU SELECT **SAVE** (not **RUN**) and save it to your DESKTOP or DOWNLOADS folder.
2. **For Windows 8, 7, and Windows Vista users:** Locate the downloaded install file on your Desktop or in your Downloads folder; right click on the icon for the newly-downloaded G Data software and select **“Run as an administrator”**.
3. **For Windows XP users:** Locate the downloaded install file on your Desktop or in your Downloads folder and double click on it. Follow the instructions in the Install Wizard to complete installation. During the Install Wizard, you will be prompted to select an Install Option (By Registration Code, User Name/Password, or Trial Version. Select Install using *Registration Code* and continue. **PASTE** the new **Registration Code in the field provided**.
4. The install program will detect the existing (previously installed version) of the software. You will see the following message:

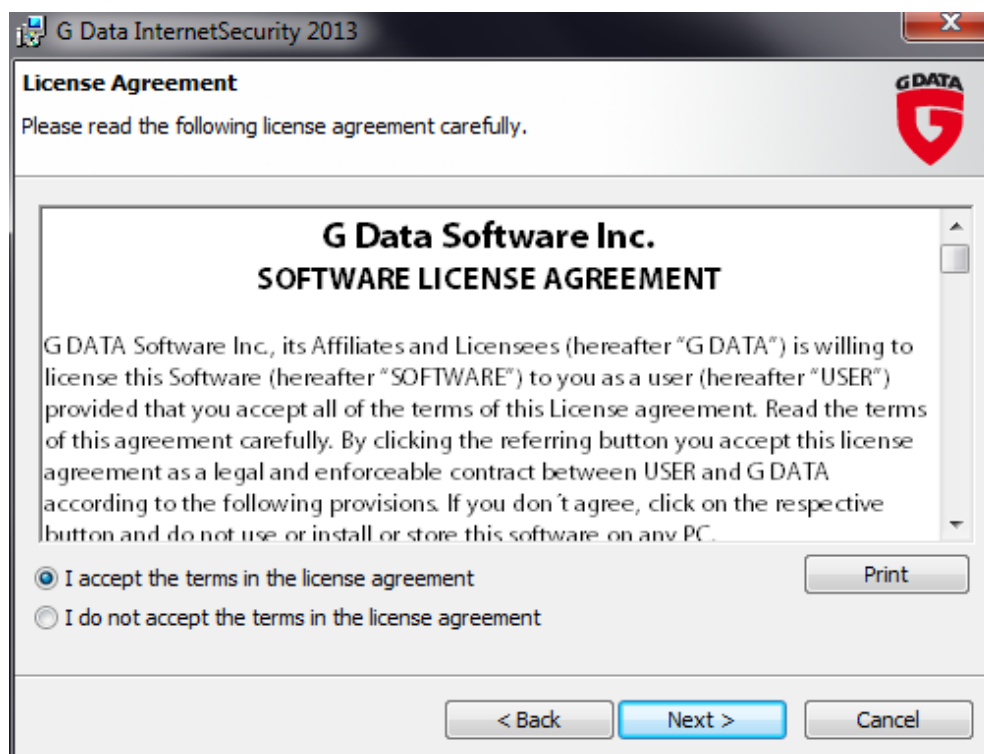


5. Click **OK** to allow the install program to uninstall your current anti-virus installation. It will require a reboot. **Once Windows has restarted, you will need to repeat steps 2 or 3.**
6. Go to the email or web browser where your Serial/Registration number can be found and highlight it, then **COPY** it.

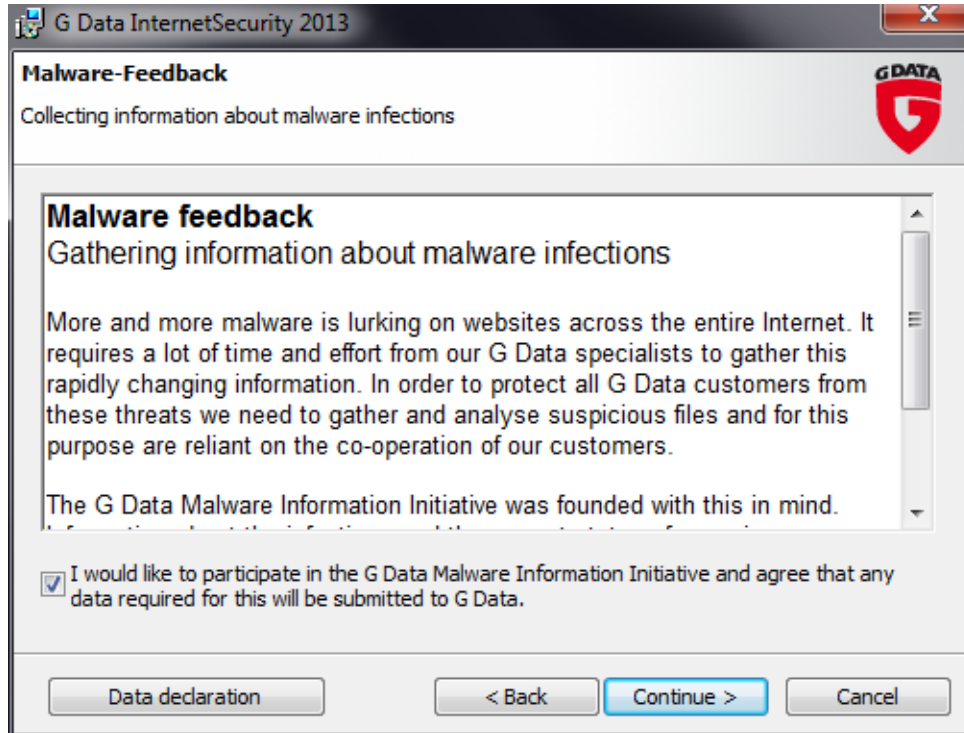
7. Follow the instructions in the Install Wizard to complete installation.



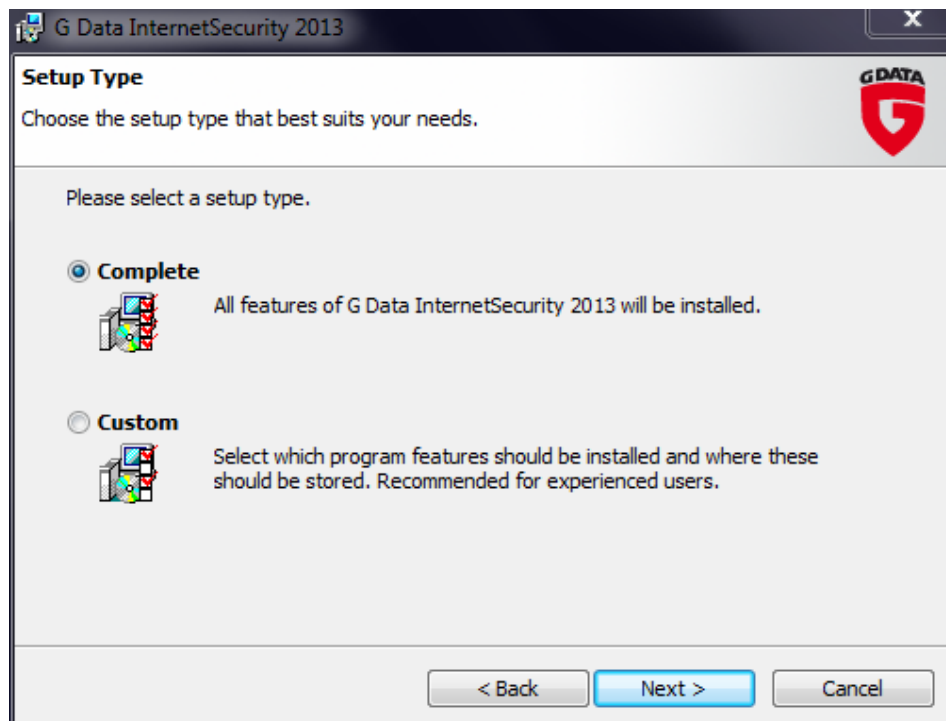
8. Accept the Terms in the G Data License Agreement, then click Next.



9. We hope that you will choose to participate in G Data's Malware Feedback program. The information on malware that we are able to collect from all of our customers around the world helps us to stay ahead of the criminals trying to steal your personal information and assets!

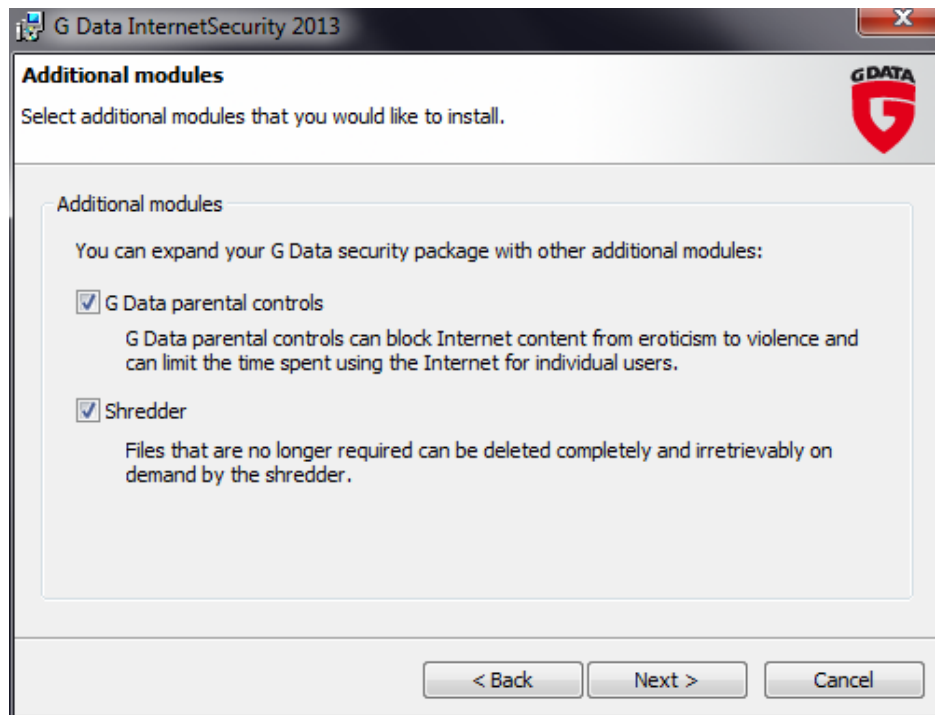


10. It is highly recommended that you select the Complete Installation of your G Data Software package.





11. Next, you can choose to install Parental Controls and/or the G Data Shredder, which completely eliminates sensitive files from your hard drive.

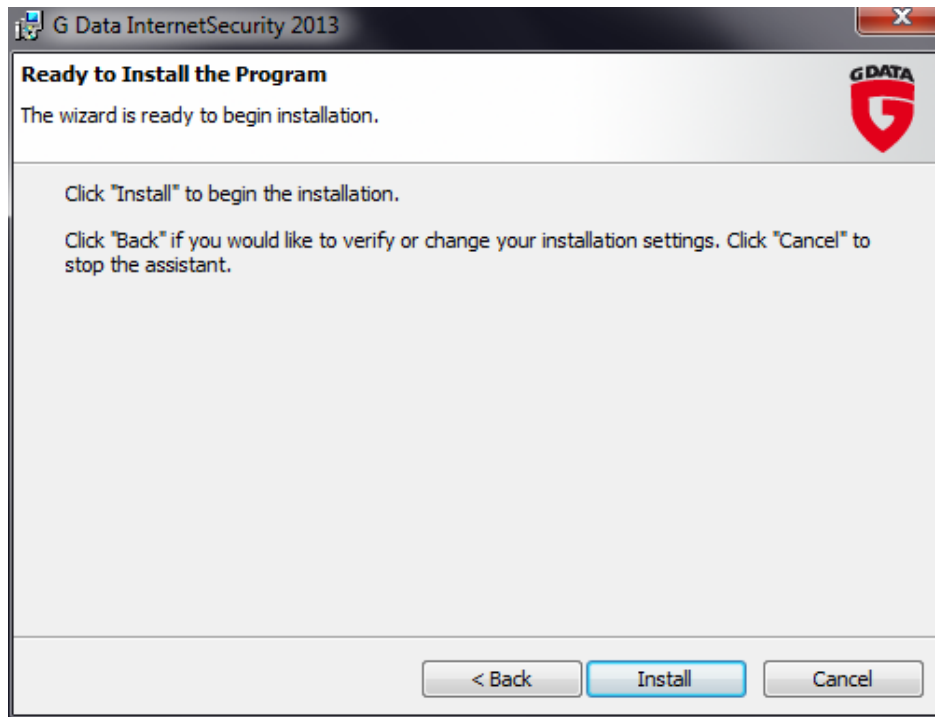


12. You will then be prompted to perform automatic updates of virus signatures. This is critical in order to provide optimal protection against new viruses.

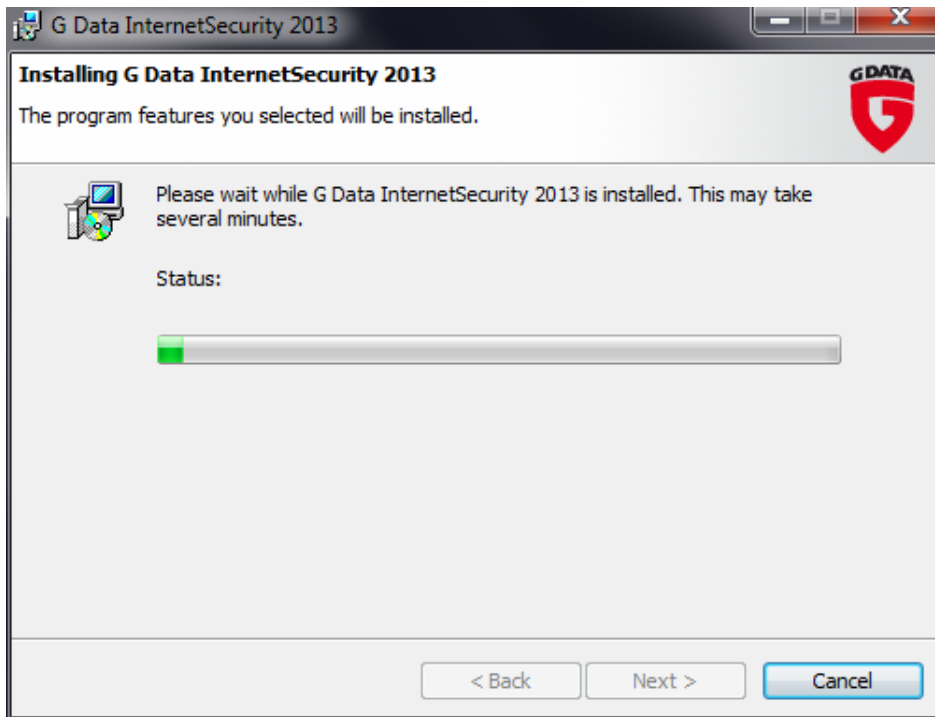




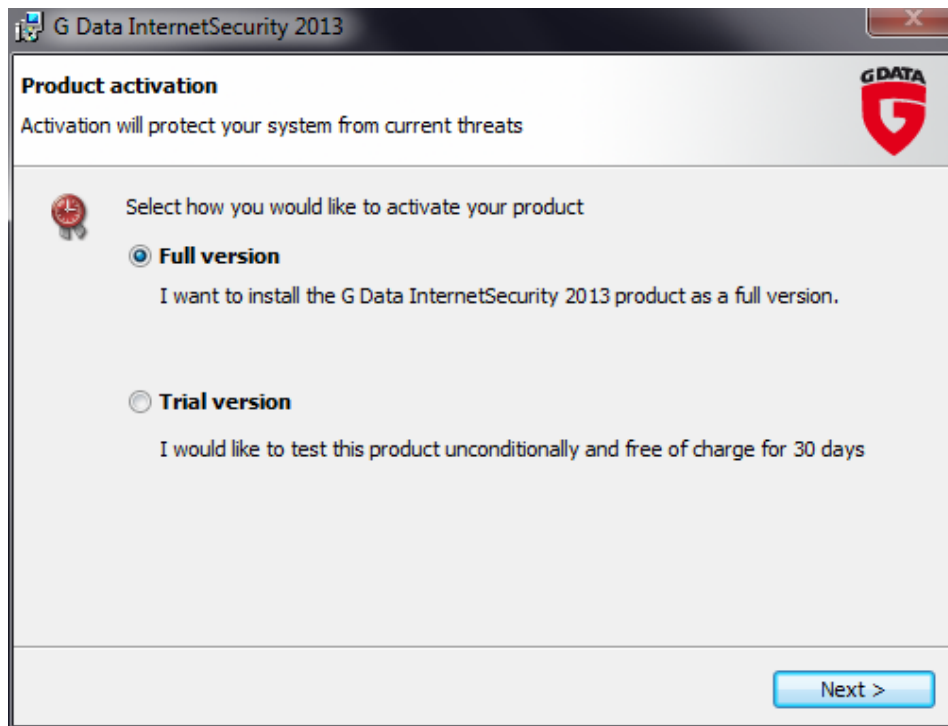
13. The Install Wizard is now ready to install your G Data antivirus product. Click the Install button to begin.



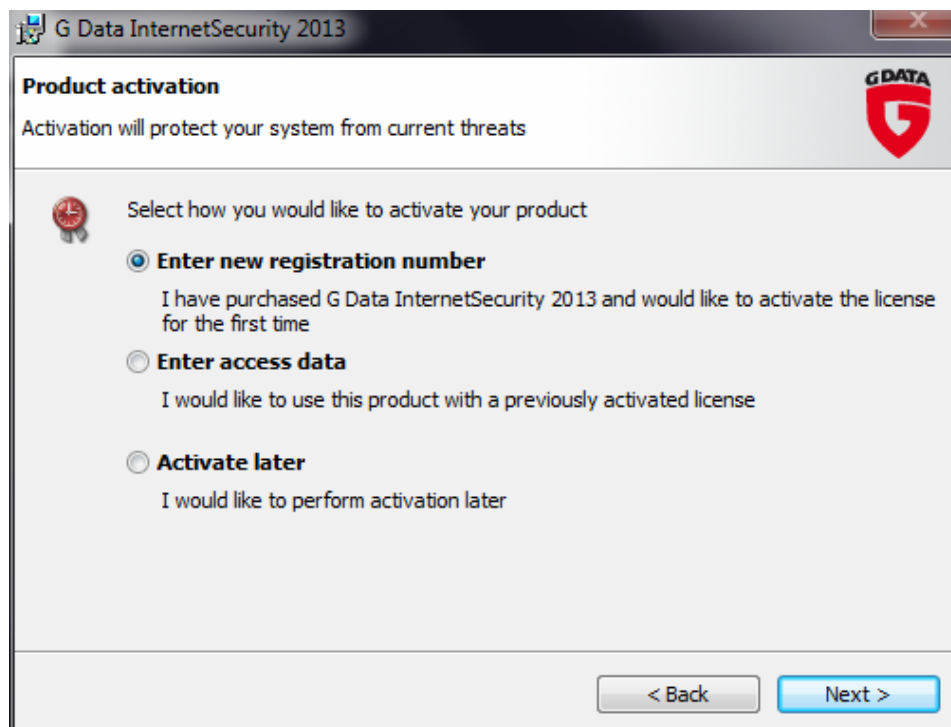
14. You will now see a Status bar that will indicate the progress of the installation.



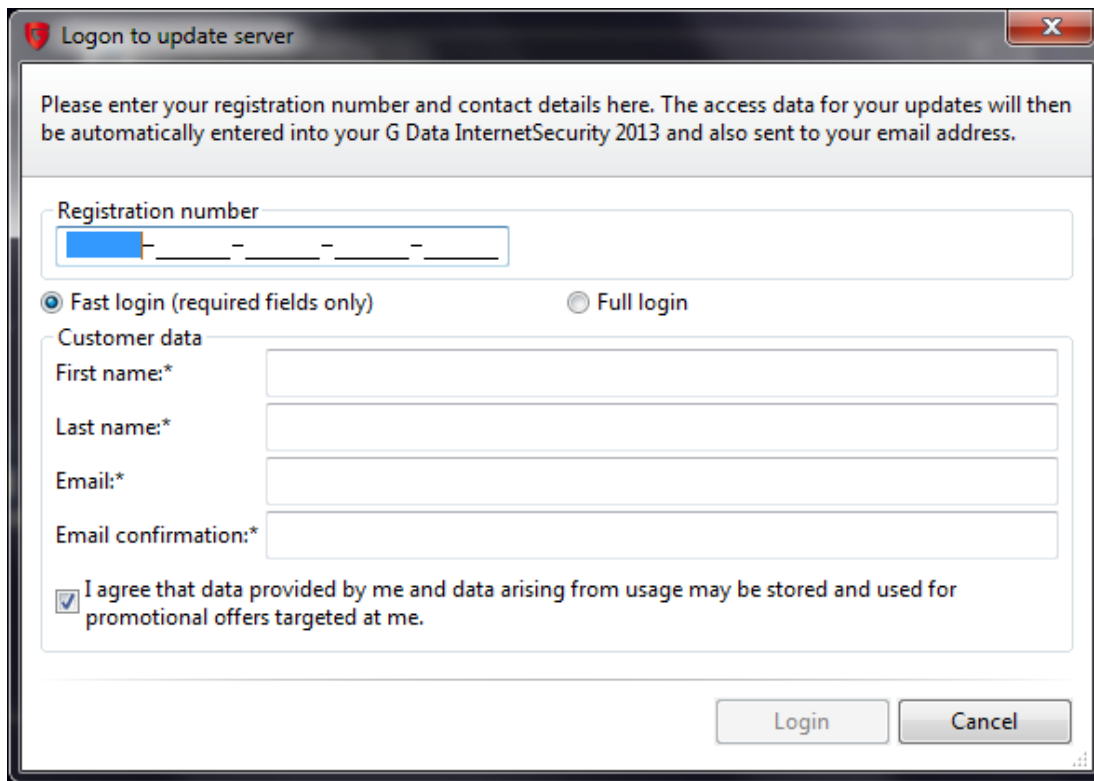
15. During the Install Wizard, you will be prompted to select an Install Option (Either Full Version or Trial Version). Select **Full Version** and click on Next.



16. Next, you will be prompted to select how you would like to activate your product (by Registration – or License – number, Access Data – user name and password from previous installation, or Activate Later). Select **Enter new registration number** and click on Next.



17. **PASTE** the new Registration Code in the field provided.



Logon to update server

Please enter your registration number and contact details here. The access data for your updates will then be automatically entered into your G Data InternetSecurity 2013 and also sent to your email address.

Registration number

Fast login (required fields only)  Full login

Customer data

First name:\*

Last name:\*

Email:\*

Email confirmation:\*

I agree that data provided by me and data arising from usage may be stored and used for promotional offers targeted at me.

Login Cancel

18. Enter your First Name, Last Name, and Email Address (MAKE SURE THAT YOUR EMAIL ADDRESS IS CORRECT!).
19. Click the **Login** button.
20. You should get the message, "You have registered successfully. The access data will be automatically transferred to your G Data [Product Name] 2013 and also sent to your email address."
21. You have successfully installed your new G Data antivirus product! You can now rest assured that you have the best antivirus protection available! Congratulations!
22. Having performed an Update and reopened the SecurityCenter, your new license renewal date will appear in the left margin.
23. **PLEASE NOTE: IF YOU HAVE PURCHASED A 3PC, 5PC, or Multi-User License (MUL) LICENSE, YOU ONLY HAVE TO ENTER THE REGISTRATION CODE WHEN INSTALLING THE PRODUCT ON THE FIRST PC. FOR THE REMAINING PC'S COVERED UNDER YOUR LICENSE, YOU MUST CHOOSE THE SECOND OPTION DURING THE INSTALL WIZARD (ENTER ACCESS DATA) AND ENTER THE USER NAME AND PASSWORD THAT WAS SENT TO YOU VIA EMAIL AFTER REGISTERING THE FIRST TIME. MAKE SURE THAT YOU DO NOT DELETE THAT EMAIL! YOU WILL NEED THE ACCESS DATA IN ORDER TO ACTIVATE THE SOFTWARE IF YOU PURCHASE A NEW COMPUTER OR HAVE TO REINSTALL THE SOFTWARE.**
24. Still need support? We are here to help! Call **336-369-0448** and speak with one of our many helpful support engineers 24X7X365!

Or, email us at [support@GDSTransnational.com](mailto:support@GDSTransnational.com).